Annex B

**Questions for an Applicant who does not**

**outsource its Operations for transfer JGSs**

1. Place of business

Please provide the name (e.g., the head office, the New York Branch) and address of the branch, etc., at which the Applicant concludes agreements concerning JGSs with its customers. If agreements concerning JGSs are concluded with customers at two or more branches, etc., please provide the names and addresses of all of them.

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| Name of the branch, etc. | Address of the branch, etc. |
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2. Transfer Account Book management department/division

Please provide the name (e.g., the head office, the New York Branch), address, and the relevant department/division of the branch, etc., at which the Applicant can access its entire Transfer Account Book(\*Note) (meaning the transfer account book in which description/record of JGSs to which the Applicant's customers hold the rights shall be made; the same applies hereinafter) and which is responsible for preparing the Transfer Account Book. If there are two or more of such branches, etc., please provide information about the principal branch, etc.

If there is no branch, etc., at which the Applicant can access its entire Transfer Account Book, please make a statement to that effect.

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| Name of the branch, etc. | Address of the branch, etc. | Management department/division |
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\*Note The rights concerning JGSs will be determined by description/record in the Transfer Account Book (Article 88 of the Act on Book-Entry Transfer of Company Bonds, Shares, etc. (Act No. 75 of 2001)) When the Applicant needs to determine its customer's rights, the Applicant must first access the Transfer Account Book and confirm description/record. Therefore, it is necessary that the Applicant confirms hereto that it can access the Transfer Account Book maintained for its customers at any time when necessary.

3. Transfer Account Book management system

Please provide information on the branch, etc., that carries out the operations of describing/recording transfer of JGSs in the Applicant's Transfer Account Book, and staff members who carry out these operations.

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| Name of the branch, etc. | Address of the branch, etc. | Department/division | Number of staff members in charge |
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4. Operational flow

Questions are asked below based on a Conceptual Diagram of the Operational flow pertaining to transfer of JGSs. Please answer them by referring to the Diagram.

If the Applicant has mentioned multiple branches, etc., in 1., above and the Operational flow differs by branch, etc., please provide answers for each branch, etc.

**＜Conceptual Diagram of Operational flow＞**

**Applicant**

**Designated Participant**

**Customers**

Customers' Accounts Management System

**(iii) Giving notice of transfer instructions to Designated Participants**

**(i) Receiving transfer instructions from customers**

**(ii) Making descriptions/records in the Transfer Account Book or blocking the JGSs in the account**

**(iv) Receiving information of transfer results**

**(vi) Giving information of transfer results**

**(v)**

**- Reconciling (iv) and (ii)**

**- Finalizing the descriptions/records in the Transfer Account Book**

a) Please briefly describe how the Applicant receives transfer instructions from customers at normal times and in the case of a system failure. (Operation (i) in the Conceptual Diagram)

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| At normal times | In the case of a system failure |
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| Examples of an answer:  [At normal times]  "Customers send transfer instructions to the Applicant via SWIFT," "customers send files by using computers connected to the Applicant's server via dedicated lines," or "customers access the Internet and input transfer instructions on the customer service page on the Applicant's website." | [In the case of a system failure]  "Customers send transfer instructions to the Applicant via facsimile" or "customers send transfer instructions to the Applicant via e-mail." |

b) Please briefly describe how the Applicant gives notice of the transfer instructions received from customers to its Designated Participant(\*Note) at normal times and in the case of a system failure. If the Applicant has provided names of two or more Designated Participants in 1.2 of the Main Text, please describe the operation for each Designated Participant. (Operation (iii) in the Conceptual Diagram)

\*Note The "Designated Participant" means the Desired Designated Participant mentioned in 1.2 of the Main Text; the same applies hereinafter.

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| At normal times | In the case of a system failure |
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| Examples of an answer:  [At normal times]  "The Applicant sends the transfer instructions to the Designated Participant via SWIFT," "the Applicant sends files by using computers connected to the Designated Participant's server via dedicated lines," or "the Applicant inputs the transfer instructions on the group's portal site." | [In the case of a system failure]  "The Applicant sends the transfer instructions to the Designated Participant via facsimile" or "the Applicant sends the transfer instructions to the Designated Participant via e-mail." |

c) If the Applicant has provided names of two or more Designated Participants in 1.2 of the Main Text, please describe how the Applicant identifies which Designated Participant to notify of each transfer instruction. (Operation (iii) in the Conceptual Diagram)

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Example of an answer:

"Corporate customers are tied to Designated Participant A and individual customers are tied to Designated Participant B under the system" or "the Applicant receives different formats of transfer instructions by type of transaction, and each format is tied to each Designated Participant under the system."

d) Please briefly describe how the Applicant receives information of the transfer results from Designated Participant at normal times and in the case of a system failure. If the Applicant has provided names of two or more Designated Participants in 1.2 of the Main Text, please describe the operation for each Designated Participant. (Operation (iv) in the Conceptual Diagram)

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| At normal times | In the case of a system failure |
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| Examples of an answer:  [At normal times]  "The Applicant receives the information from the Designated Participant via SWIFT," "the Applicant receives files from the Designated Participant by using computers connected to the Designated Participant's server via dedicated lines," or "the Applicant confirms the information input on the group's portal site." | [In the case of a system failure]  "The Applicant receives the information from the Designated Participant via facsimile" or "the Applicant receives the information from the Designated Participant via e-mail." |

e) Please describe the process through which the Applicant makes a description/record in its Transfer Account Book based on transfer instructions it receives from customers by the method mentioned in a) above at normal times and in the case of a system failure. Also, please describe how the Applicant reconciles the contents of the information it receives from the Designated Participant by the method mentioned in d) above with the contents of the transfer instructions it has received from customers at normal times and in the case of a system failure. (Operations (ii) and (v) in the Conceptual Diagram)

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| At normal times | In the case of a system failure |
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| Examples of an answer:  [At normal times]  "Upon receiving transfer instructions from a customer, the Applicant's system automatically blocks the JGSs in the Customer’s Account in the Transfer Account Book; then, the system automatically reconciles the information received from the Designated Participant with the blocked JGSs, and finalizes the description/record in the Transfer Account Book," or "Staff members manually inputs information into the system based on the transfer instructions received from a customer to make a description/record in the Transfer Account Book; then, the system automatically reconciles the contents of the information received from the Designated Participant with the description/record in the Transfer Account Book." | [In the case of a system failure]  "Staff members manually check the changes in the balance of the Transfer Account Book by referring to the paper ledger recording the balance of the Transfer Account Book as of the end of the previous business day and information such as transfer instructions received from customers and information received from the Designated Participant during that day; when the system recovers from failure, the staff members manually input the contents into the system to make description/record in the Transfer Account Book," or "operations can be carried out in the same manner as at normal times by activating a backup system interlocked real-time with the main system containing the Transfer Account Book." |

f) Please briefly describe how a customer confirms the description/record of an increase or decrease and the balance of the Customer's Account in the Applicant's Transfer Account Book at normal times and in the case of a system failure (please also describe the timing at which the customer can confirm such information). (Operation (vi) in the Conceptual Diagram)

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| Normal operations | Operations during system failure |
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| Examples of an answer:  [At normal times]  "Every time a transfer is executed, the Applicant's system automatically sends information on an increase/decrease and the balance to the customer via SWIFT," "every time a transfer is executed, the Applicant's system automatically sends information on an increase/decrease and the balance to the customer via e-mail," or "since descriptions/records of increases/decreases and the balance are updated on the Applicant's website every business day at noon, customers access the customer service page on the website when they desire and confirm the information." | [In the case of a system failure]  "Every time a transfer is executed, the Applicant sends information on an increase/decrease and the balance to the customer via facsimile" or "every time a transfer is executed, the Applicant sends information on an increase/decrease and the balance to the customer via e-mail." |